



E-Billing Terms and Conditions

By enrolling in E-Billing (“Service”), you agree to the following Terms and Conditions and declare you are the customer of record, or a duly authorized representative acting on behalf of, and with the express consent of, the customer of record.

- Utility bills and late notices shall be sent electronically.
- Paper utility bills and late notices shall no longer be mailed.
- The City of Lebanon shall not be responsible, and shall have no liability, for any processing errors or fees incurred as a result of incorrect information provided.
- Utilizing the Service does not alter your liability or obligations related to utility related services.
- These Term and Conditions are subject to change.
- Any changes made to the Terms and Conditions shall be made available via www.lebanonmissouri.org
- These Terms and Conditions supersede any prior version of the Terms and Conditions related to this subject matter.
- Enrollment in the Service can be discontinued at any time.

Special Note to Customer: Please add DONOTREPLY@LEBANONMO.ORG to your email’s Safe Senders list to prevent your bill from being directed to your junk folder.