



Lebanon Police Department: Randy Halstead, Police Chief • 401 S. Jefferson Avenue, Lebanon, MO 65536

### Community Services Survey

In an ongoing effort to monitor and improve the services it provides to the public, the Lebanon Police Department is providing a Community Services Survey Form. By completing the survey the public provides assistance in evaluating the department’s performance, which enables the Lebanon Police Department to address public concerns, develop solutions to potential problems and better serve the needs of the community.

Input from the community ensures that the Police Department’s policies accurately reflect the needs of the community. The information gathered will be used to assist in strategic planning, prioritizing activities, improving effectiveness, and more fully involving the community in our work.

This form may be downloaded to your computer and information typed in most fields. To submit this survey you may either ‘Print’ it and bring it to the Police Station or perform a ‘Save As’ and then send the document in an e-mail to: [policechief@lebanonmo.org](mailto:policechief@lebanonmo.org) as an attachment.

**-Randy Halstead, Lebanon Police Chief**

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**1. Based on your most recent contact please rate the following areas:**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Very Poor</u>
Concern					
Helpfulness					
Knowledge					
Impartiality					
Problem Solving					
Courteousness					
Professional Conduct					
Response Time					
Quality of Service					
Other: (please specify below)					

**2. What was the nature of your most recent contact?**

- I called the department to report an incident
- I was the victim of a crime
- I was involved in a motor vehicle accident
- I requested information from the department

- I was arrested
- I was issued a citation/ticket
- I was contacted about a problem or disturbance
- Other (please specify below)

**3. How many contacts have you had with the Lebanon Police Department in the past year?**

- One
- Two
- Three or More

**4. Please identify three main police-related problems in your neighborhood:**

1.

2.

3.

**5. For specific traffic safety issues, please provide an address or other area identifiers, e.g., "speed enforcement on 4th Street between Madison and Jackson."**

